Monitoring, Automated Triage & Remediation

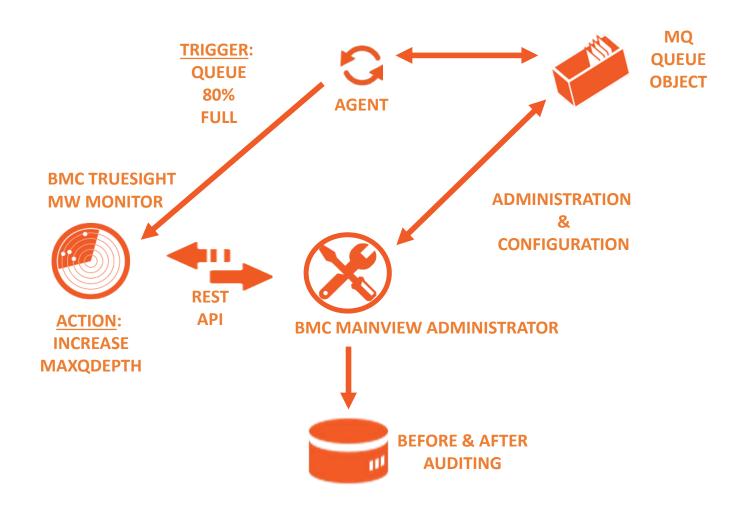
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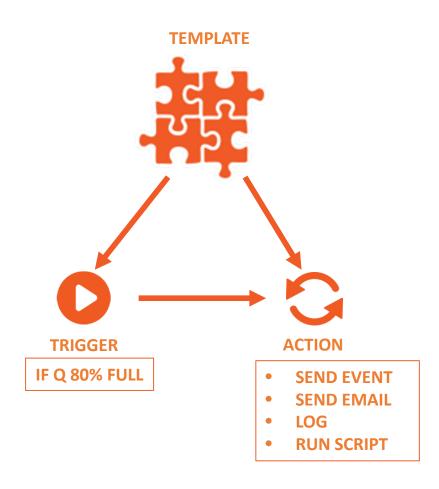
Quick Show of Hands

- How many of you have?
 - Qpasa! and / or AppWatch
 - ▶ BMC Middleware Management BMTM, BMPA, etc.
 - ► TrueSight Middleware Monitor (TSMM) and / or Administrator (TSMA)
- How many Queue Managers do you Manage and Monitor?
 - ▶ Up to 25
 - **▶** 26 − 100
 - **▶** 101 500
 - Greater than 500

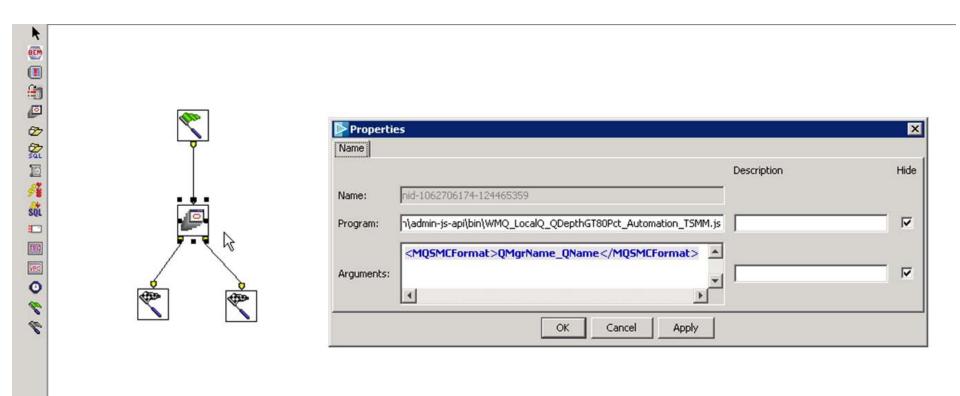
Administrator, Monitor & Automation



Event Basics



How to run a script from an Action



Other Automation Opportunities

Integration with ITSM

- Auto ticketing and auto notification
- Business Service Impact Management
- ► Request queue creation
- Request access to Administrator
- DEVOPS thru Administrator API

Questions & Answers

